Cornett’s IGA

The Cornett’s name has been synonymous with grocery retail for many years and holds a leadership position for independent grocers in the state of Queensland.

The successful growth of the Cornett’s IGA supermarket chain has been impressive and has been a leader in the adoption of new technologies to support the growth.

Cornett’s IGA currently have over 30 stores across Queensland and has in place plans to further increase the number of stores in the coming years.

The Challenge

The management of Cornett’s IGA set out to identify a retail solution that not only incorporated best practice functionality as standard, but also provide the ability to customise and integrate with critical supply chain processes, delivered by third party providers.

After a worldwide search the management at Cornett’s IGA decided upon LS Retail NAV, a successful Microsoft based retail ERP solution which had been developed by LS retail, an Icelandic company with a long history in delivering retail ERP solutions.

Now that the solution had been selected, Cornett’s IGA needed to make a choice of local partners, through a series of meetings with local LS Retail partners, erpwerx was chosen for their experience relating to integration development and delivering successful projects in the Microsoft Dynamics NAV space and their approach to project management.

Cornett’s IGA management had a clear set of project requirements for which project governance and management was high on their list of prerequisites.

The project also required a solution to consolidating multiple entities into a single database company and still maintain visibility in reporting across each store and company within the group.
The Solution

The project involved multiple partners delivering different aspects to the overall solution, in addition to the work required to integrate business critical processes, erpwerx oversaw all aspects of the project, from analysis, data migration, training and live deployment.

Erpwerx successfully delivered the project within budget and on time, addressing all integration based requirements and delivering on all standard solution implementation requirements.

The benefits to Cornett’s IGA has meant a considerable reduction in manual processing and reduced processing time overall.

Time taken to process large volumes of data across multiple source companies and stores and has streamlined operations, through automation with third party providers and partners, such as banks and vendors.

The administration of accounts across the group has been streamlined resulting in a greater level of transparency and in-depth reporting delivered sooner than was possible with their previous solution.

Client testimonial

“We were impressed with the professional approach shown by the management and staff at erpwerx.”

“The attention to detail and the level of transparency in project reporting and communication meant that we were able to stay on top of project tasks and the management of the budget.”

“erpwerx made it an inclusive process, working closely with our staff and management to ensure that each action and deliverable followed the plan set at the outset of the project and ensuring that adjustments or critical escalations were dealt with in a timely manner.”

“erpwerx, along with Cornett’s staff and involvement from third party partners made this project a resounding success”

Signed